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|  | Date: | 01-Jun-2017 |
| | Revision No: | 10 |
| CP-01 Quality Policy | | |
| <u>Approved By:</u> CEO and President, Sam Norton | | <u>Authorized By:</u> Director HSQE / DPA, John Doran |

It is the Company's policy to operate to the highest quality standards by providing a professional ship management service, in a cost-effective manner, to meet the agreed requirements of its customers as well as fulfill its responsibilities towards its employees, the environment, and the public at large.

Senior management is committed to establish and implement a Management System that is adequately supported and maintained in a manner that continually satisfies the requirements of ISO 9001:2015, ISO 14001:2015, ILO MLC 2006 and IMO ISM Code, as applicable, and all other statutory requirements and international legislation.

Additionally, senior management is committed to achieving quality excellence through:

- Ensuring that external and internal issues, as well as the associated risks and opportunities that can affect conformity of services and the ability to enhance customer satisfaction, are determined and addressed;
- Promoting the use of process approach, risk-based thinking, the importance of effective quality management, and of conforming to management system requirements;
- The promotion of customer focus and ensuring that customer and applicable statutory and regulatory requirements are determined, understood, and consistently met;
- Meeting customer expectations as defined in charter-parties and management agreements;
- Ensuring the timely processing and resolution of customer feedback, to ensure that customer satisfaction is maintained;
- Developing and implementing controlled business processes and to the extent necessary, maintaining documented information to support the operation of its processes;
- Continually improving the suitability, adequacy and effectiveness of its Management System and operational responsiveness;
- Establishing and pursuing reasonable and measurable objectives and performance targets that are compatible with the strategic direction of the organization;
- Determining employee competency requirements, and developing quality awareness through effective orientation and/or training;
- Ensuring that all the responsibilities for recruiting and placing competent seafarers onboard vessels is conducted in conformance with flag state requirements and where applicable with the MLC 2006, while also ensuring that seafarers are provided with a safe working environment free of HSE hazards.

The Senior Management of the Company ensures that the Quality Policy is available, communicated, understood and applied within the organization, both ashore and at sea, and that it is available to relevant interested parties, as appropriate.

Samuel H. Norton
President and Chief Executive Officer